

WAYSHIELD

Online Policy and Agreement (Effective December 1, 2023)

In this Online Policy and Agreement (the "Agreement"), "you" and "your" mean each customer and collectively all customers identified in any Product documentation as defined below and/or each user of the Website, as applicable; "we," "us" and "our" means Wayshield, a trademark used by Toyota Motor Insurance Services, Inc. ("TMIS") and as applicable our affiliates, agents and service providers (and assignees of all the foregoing); "Website" means the websites, mobile websites, and mobile applications operated by or on behalf of TMIS and/or its subsidiaries and assignees.

By clicking "I Accept" during any interaction with our Website, or by otherwise using our Website as a general visitor, you agree to this Agreement and consent to the posted Online Privacy Policy, which is hereby incorporated by reference.

1. Online Services

You are our "Customer" if you use our Website to purchase, accept, modify, terminate, access, submit a claim, request assistance or check the status of any Product or Product-related claim (collectively, the "Services"). As used herein, "Product" refers to a Vehicle Service Agreement, Guaranteed Auto Protection, Prepaid Maintenance, Tire & Wheel or Key Replacement, or another product or service offered by or through Wayshield.

IMPORTANT NOTE: We may describe certain features and functionality in this Agreement, but they are all subject to availability and we do not commit to provide any particular capabilities through our Services. For example, you may only be able to submit a claim but not purchase, modify or terminate a Product through our Services. The specific features and functionality on our Website is expected to change over time.

1.1. Communications Consent. We may call you, leave you a voice, prerecorded, or artificial voice message or send you a text including SMS text message, email or other electronic message for any purpose related to your Products, our other products and services, or surveys or research (each a "Communication"). We may include your personal information in a Communication and conduct a Communication using an automated dialing machine and any contact information we have for you, including a cell phone number. We will not charge you for a Communication, but your service provider may do so. You understand and agree that we may always communicate with you in any manner permissible by law that does not require your consent.

1.2. **Multifactor Authentication (MFA).** To access your information on the Website, we may require you to verify your identity through a process called Multifactor Authentication ("MFA"). MFA is an authentication method used to help prevent unauthorized access to your information by relying on two or more independent credentials to verify your identity. For instance, you may be asked to click on a verification link or enter your password and a verification code. A verification code is a one-time use code that we send to you by email, text, or phone call ("Verification Code"). When we send a Verification Code or link, it is a Communication as otherwise defined in this Agreement. For additional security, you may choose to receive a Verification Code at each login. Adding a Verification Code at login can make accessing your information more secure by providing an extra layer of protection to your username and password. You may choose to add this two-step verification process as an additional layer of security to prevent unauthorized access to your information. Although this two-step verification process is optional, the Website may still require a Verification Code at login, in certain instances, including: 1) when the risk profile is high, based on your typical login and usage profile, and/or 2) you have indicated that you are sharing your device with others. When we send you a code or link, anyone with access to your email or phone may be able to access your information, view your Product information, and change your settings.

1.3. **Mobile Access.** This Agreement applies when you access the Website using your mobile phone, smartphone, or other mobile device (each a "Mobile Device"). We will not charge you to access the Website using a Mobile Device or to receive Communications from us. However, your Mobile Device's telecommunications provider may charge you access rates and fees. We cannot guarantee that the Website will support all Mobile Devices.

1.4.

1.5. **Emails and Texts regarding your Online Services.** Emails and texts we send you regarding the Services or otherwise related to the products and services we offer may not be encrypted.

Certain email and text notifications are available to you depending on your use of, and settings in, the Services. We may send you mandatory notifications automatically, when applicable, such to verify your identity through MFA. We cannot ensure that emails and text messages will be received including without limitation if third party services fail to transmit emails and text messages.

We may send you emails that contain links to websites of our affiliates or business partners. A digital tracking code may be embedded in that link so any clicks help us track the performance of such email campaigns and potentially the activity on our affiliate or business partner website.

1.6. **Notice Of Monitoring And Recording.** You understand that all telephone calls, web chats, and other communications between you and us (including our affiliates and service providers) may be monitored and recorded for quality assurance and other

purposes, subject to our Online Privacy Policy. You agree to such monitoring and recording.

1.7.

2. Rights and License to use the Services

2.1. Our Rights. As between us and you, and subject to your right, title and interest in information you may submit through the Services or otherwise provide or submit to us, we (with our licensors) own all right, title and interest in and to the Services, including all related intellectual property rights therein. Subject to the limited rights expressly granted hereunder, we (and our licensors) reserve all right, title and interest in and to the Services, including all related intellectual property rights subsisting therein. We grant no rights to you hereunder other than as expressly set forth herein. This Services and all materials and information published thereon are protected by U.S. and foreign copyright and other intellectual property laws.

2.2. License Grant. Subject to your compliance with this Agreement, TMIS hereby grants you a non-exclusive, non-transferable license for your personal, lawful, non-commercial purposes in connection with the Website, the Products and related services we provide. You may not use the Services in any manner inconsistent with this Agreement.

2.3. Restrictions. You may not remove any copyright, patent, trademark or other proprietary or restrictive notice or legend contained on the Services, and you shall reproduce all such notices and legends on all copies of materials downloaded, printed or distributed from the Services which copies are permitted to be made hereunder. Except as otherwise expressly provided in this Agreement or on Services, you may not download, modify, copy, reproduce, republish, post, resell, upload, transmit or distribute any materials or content, except with the express written consent of TMIS or its third party licensors, as applicable. Wayshield is a trademark used by TMIS and our subsidiaries.

2.4. Notice of Infringement. We respect the intellectual property rights of others, and we prohibit users of our Services from submitting, uploading, posting or otherwise transmitting any materials that violate another person's intellectual property rights or this Agreement. Please report any allegations of copyright infringement or any other issue to us via the contact information provided below.

3. General Terms

3.1. Prohibited Conduct. You may not use Services to: (a) engage in any fraudulent or illegal activity; (b) violate any statute, regulation or other legal authority; (b) violate our patent, trademark, service mark, copyright or other intellectual property or proprietary rights, or those of any other person or company; (c) violate our other property or privacy rights or those of any other person or company; (d) interfere with or

obtain unauthorized access to our computer systems or those of any other person or company; (e) impersonate our identity or that of any other person or company.

3.2. Accuracy of Information. You represent and agree that all information you provide to us in connection with the Services is true, correct and complete, and will be timely updated as necessary. You agree not to misrepresent (lie about) your identity or your authority to view information on this Website.

3.3. Changes to this Agreement or the Services. This Agreement can only be changed upon our posting of an updated Agreement on the Website or other Communication to you with the updated Agreement, and you accept any such change by affirmatively agreeing to the updated Agreement where prompted, or by continuing to use the Services following posting of the updated Agreement. In some instances we may provide further notice of an updated Agreement in an email to you or with a special indication on our Website homepage. We may add, modify or remove any feature or functionality in the Services at any time in our sole discretion.

3.4. Termination of your Services by Us. We may terminate or suspend your use of any or all of the Website, or Services at any time with or without reason and without notice to you.

3.5. Supplemental Terms and Conditions. In addition to the terms of this Agreement, supplemental terms and conditions may appear on specific pages of the Website or in connection with specific products or services. By clicking "I Accept" or otherwise acknowledging such terms and conditions, you agree to them, as applicable.

3.6. Availability of Other Products and Services. The Website may provide information about various products, services and promotions offered by us, our affiliates or our business partners. Products and services may not be available in all jurisdictions.

3.7. Links. The Services may contain hypertext links to other websites, online services or social media platforms that are completely independent of our Website. We do not assume responsibility as to the accuracy, completeness, or authenticity of the information presented on any third party service referenced or accessed via such a link. A link to a third party is provided for informational and convenience purposes only and should not be construed as our endorsement of such party's website, products or services.

3.8. This and Other Agreements You Have with Us. We may assign our rights and obligations under this Agreement, without notice, to: (a) any affiliate of TMIS; or (b) any party or its affiliate acquiring all or substantially all of the assets or stock by merger or otherwise of TMIS or any affiliate of TMIS. This Agreement may not be assigned by you without our prior written consent. Our failure to exercise or enforce any right or provision of this Agreement shall not constitute a waiver of such right or provision. This Agreement is specific to your use of the Website, Services and shall not affect any other agreement between you and TMIS or another Toyota company with respect to other

products or services. Any Products you have purchased will remain subject to any governing product-specific agreements or terms, as applicable.

4. Dispute Resolution

4.1. **Indemnification.** You agree to indemnify and hold us and our agents, officers, employees, affiliates, and business partners harmless from any and all claims, liabilities, damages, costs and expenses (including, without limits, reasonable attorneys' fees and costs) caused directly or indirectly by or arising directly or indirectly out of your use of the Website, Services, or your violation of this Agreement. When you agree to indemnify and hold another person or company harmless, you agree to protect, defend and pay for certain amounts. You will not be responsible for indemnifying us or holding us harmless from any claims, liabilities, damages, costs or expenses caused solely by or solely arising out of the gross negligence or intentional misconduct of us, our agents, officers, employees, affiliates, or business partners.

4.2. **DISCLAIMER OF WARRANTIES.** THE ONLINE SERVICES AND ANY SERVICES AND INFORMATION THEREIN ARE PROVIDED "AS IS." WE DISCLAIM ALL WARRANTIES OF ANY KIND REGARDING OUR ONLINE SERVICES, AND THE INFORMATION PROVIDED OR TO BE PROVIDED THROUGH ANY OF THE ONLINE SERVICES, WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND NONINFRINGEMENT. WE MAKE NO GUARANTY OR PROMISE THAT ANY OF THE FOREGOING SERVICES WILL BE UNINTERRUPTED, ON TIME, SECURE OR WITHOUT MISTAKE OR ERROR.

4.3. **LIMITATION OF LIABILITY.** YOU AGREE THAT WE WILL NOT BE LIABLE FOR: ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL OR EXEMPLARY DAMAGES CAUSED DIRECTLY OR INDIRECTLY BY OR ARISING DIRECTLY OR INDIRECTLY OUT OF THE FOLLOWING EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES (a) ACCESS TO OR USE OF OUR ONLINE SERVICES; (b) THE FAILURE, INTERRUPTION OR AVAILABILITY OF THE ONLINE SERVICES; (c) THE TIMELINESS, ACCURACY, COMPLETENESS, MISDELIVERY OR THE FAILURE IN DELIVERY OF THE ONLINE SERVICES, INCLUDING E-MAIL OR TEXT NOTIFICATIONS AVAILABLE OR DELIVERED THROUGH OR AS A PART OF THE ONLINE SERVICES; (d) THE UNAUTHORIZED ACCESS TO OR ALTERATION OF ANY INFORMATION, NOTICES OR OTHER COMMUNICATIONS OF OR RELATED TO THE ONLINE SERVICES; (e) ANY OTHER MATTER RELATED TO THE ONLINE SERVICES

4.4. **Enforceability.** If any part of this Agreement, including the Online Privacy Policy and any other related disclosure or consent in connection with the Services, is determined to be invalid, then to the extent possible, that part will be interpreted according to the intent of you and us and the other parts of the Agreement (including the Online Privacy Policy and any other related disclosure or consent in connection with the Services) will remain valid. SOLELY TO THE EXTENT YOUR STATE OF RESIDENCE DOES NOT PERMIT A LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR

INCIDENTAL DAMAGES OR DISCLAIMERS OF CERTAIN WARRANTIES AS DESCRIBED IN THIS AGREEMENT, SUCH LIMITATION SHALL NOT APPLY TO YOU.

5. Contacting us

If you have any questions, comments, requests or concerns regarding the Website, please contact us by phone at: 1 (800 874-8822 Monday-Friday: 8am-5pm Local Time.

WAYSHIELD PROTECTION PRODUCTS PRIVACY POLICY

Effective January 12, 2024

SCOPE AND APPLICATION

This Privacy Policy describes the information Wayshield Protection Products collects about you during visits to the website, why we collect it, how we use it, and under what circumstances we may share it. This Privacy Policy applies to individuals who access this website ("Website") and the services provided through our Website (collectively, "Services").

Please note that Wayshield Protection Products is a brand operated by Toyota Motor Insurance Services, Inc. ("TMIS"), but this Privacy Policy pertains only to website Services provided by Wayshield Protection Products; for information about the privacy practices of other Toyota affiliates, please visit the privacy disclosures posted at <https://www.toyotafinancial.com/> or such other affiliates.

Please read this Privacy Policy carefully before you use our Website.

HOW WE COLLECT INFORMATION

We may collect information about you, directly or indirectly from you, through our Services online.

THE TYPES OF INFORMATION WE COLLECT

We collect personal information from you through your use of the Website and Services. Personal information is information that is linked or reasonably linkable to an identified or identifiable individual. We collect the following types of personal information:

Personal Information You Provide

When you file a claim on the Website, you will provide us with your name, email address, phone number, and any other information you choose to provide.

Personal Information as You Navigate Our Website

We automatically collect certain information when you use the Website and Services through our use of cookies and other technologies, such as the following:

- *Usage Details* about your interaction with our Services (such as the date, time, and length of visits, and specific pages or content accessed during the visits, search terms, frequency of the visits, referring website addresses)
- *Device information and online identifiers* including the IP address and other details of a device that you use to connect with our Services (such as device type and unique device identifier, operating system, browser type, mobile network information, the device's telephone number and your choice of communication settings such as Wi-Fi, Bluetooth, and Global Positioning System ("GPS"))

HOW WE USE THE INFORMATION THAT WE COLLECT

Except where otherwise noted, we may use the personal information that we obtain about you for the following business and commercial purposes as allowed by applicable laws:

- *To process* any claims you may have;
- *Engage in customer satisfaction and marketing activities*, and tailor the content that we display to you in our Services and communications, including data analytics, industry and market research, and offer services and information that we believe may be of interest to you;
- *Inform you about changes* to this Privacy Policy, our Terms and other administrative developments;
- *Comply with and enforce as needed applicable legal requirements, industry standards, our policies, and our contractual rights*, which includes, for example, for audit, compliance, policy, procedures, or regulation needs, to maintain the security our systems and services,

and to investigate customer and insurance claims, and fraudulent activities; and

- *Engage in data analytics to operate, evaluate, and improve our Services*, including for customer analysis and modeling, to monitor the performance of our Services through metrics such as total number of visitors, traffic, and demographic patterns, as well as optimize, diagnose or fix issues with the Services.

We may also use or share information in an anonymized or aggregate manner for many purposes such as research, analysis, modeling, as well as improvement of our Services.

HOW WE SHARE YOUR INFORMATION

We will not disclose your personal information to third parties without your consent, except in the following circumstances.

- We may share your information as permitted by law, including, for example, with our corporate affiliates, and with service providers that we believe need the information to perform a technology, business, or other professional function for us (examples include IT and cloud services, maintenance and hosting of our Services, data analytics providers, and other service providers). We only provide such vendors with information so they can perform their required functions on our behalf.
- We also may disclose information about you (i) if we are required to do so by law or legal process such as a subpoena, when we believe in good faith that disclosure is necessary or proper; (ii) when we believe disclosure is necessary to prevent harm or financial loss; (iii) in connection with an investigation of suspected or actual fraudulent or illegal activity, including a violation of our Terms; or (iv) under exigent circumstances to protect the personal safety of our staff, users or the public.
- We reserve the right to transfer the information we maintain in the event we sell or transfer all or a portion of our business or assets. If we engage in such a sale or transfer, we will make reasonable efforts to direct the recipient to use your personal information in a manner that is consistent with this Privacy Policy.
- Where appropriate, we will limit sharing of your information in accordance with the choices you have provided us and applicable law.

COOKIES

Like many other companies, we use cookies and other tracking technologies (such as pixels and web beacons) (collectively, “Cookies”). Cookies are small files of information that are stored by your web browser software on your computer hard drive, mobile or other devices (e.g., smartphones or tablets).

You can block Cookies by changing your Internet browser settings to refuse all or some Cookies. If you choose to block all Cookies (including essential Cookies) you may not be able to access all or parts of the Website.

You can find out more about Cookies and how to manage them by visiting www.AboutCookies.org or www.allaboutcookies.org.

You can opt out of Cookies set by Adobe by following instructions at: <https://www.adobe.com/privacy/opt-out.html>.

You can understand which entities have currently enabled Cookies for your browser or mobile device and how to opt out of some of those Cookies by accessing the [Network Advertising Initiative’s website](#) or the [Digital Advertising Alliance’s website](#). For more information on mobile specific opt-out choices, visit the [Network Advertising Initiative’s Mobile Choices website](#).

Please note these opt-out mechanisms are specific to the device or browser on which they are exercised. Therefore, you will need to opt out on every browser and device that you use.

DO NOT TRACK SIGNALS

Some internet browsers offer a "do not track" feature. When, enabled, your browser sends a signal to the sites you visit directing the sites not to track your activity. There is no common understanding of how to respond to these signals. Therefore, currently our Website does not respond to "do not track" signals.

CONFIDENTIALITY AND SECURITY

We endeavor to maintain reasonable administrative, technical and physical safeguards designed to protect the personal information we maintain against accidental, unlawful or unauthorized destruction, loss, alteration, access, disclosure or use. However, we cannot ensure the security of any information you transmit to us, or guarantee that this information will not be accessed, disclosed, altered, or destroyed.

CHILDREN'S PRIVACY

Our Services are designed for a general audience and are not directed to children. In connection with our online Services, we do not knowingly solicit or collect personal information online from children under the age of 13. If you believe that a child under age 13 may have provided us with personal information, please contact us as specified in the How to Contact Us section of the Privacy Policy.

NOTICE TO CALIFORNIA RESIDENTS

Effective Date: January 1, 2023

This California Privacy Statement ("Statement") supplements Wayshield's Privacy Policy. The Statement addresses personal information we collect online and offline. This Statement does not apply to Toyota Motor Credit Corporation's personnel, vendor or business-to-business customer representatives, or to customer or consumer data covered by GLBA or FCRA.

This Statement uses certain terms that have the meaning given to them in the California Consumer Privacy Act of 2018, as amended by the California Privacy Rights Act of 2020, and its implementing regulations (collectively, the "CCPA/CPRA").

Collection of Personal Information

We currently collect (and may have collected during the 12-month period prior to the effective date of this Statement) the following categories of personal information about you:

- Identifiers (name, postal address, Internet Protocol address, email address, driver's license number)
- Unique personal identifiers (device identifier; cookies, beacons, pixel tags, mobile ad identifiers, or other similar technology)
- Telephone number
- Internet or other electronic network activity information (browsing history; search history; and information regarding consumer's interaction with website, application or advertisement)
- Commercial information (records of personal property, products or services purchased, obtained, or considered, or other commercial information including product protection policy number and vehicle identification number)

Use of Personal Information

In addition to the purposes stated above in the Section **“HOW WE USE THE INFORMATION WE COLLECT”** we currently collect and have collected the above categories of Personal Information for the following business or commercial purposes:

- Performing services, including maintaining or servicing accounts, providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, or providing other services
- Undertaking activities to verify or maintain the quality or safety of a service, and to improve, upgrade, or enhance the service
- Advancing our commercial or economic interests, such as by inducing another person to buy, rent, lease, join, subscribe to, provide, or exchange products, goods, property, information, or services, or enabling or effecting, directly or indirectly, a commercial transaction

Sources of Personal Information

During the 12-month period prior to the effective date of this Statement, we may have obtained personal information about you from the following categories of sources:

- Directly from you
- Through your device
- Data brokers
- Advertising networks
- Social networks
- Data analytics providers
- Government databases

Disclosures of Personal Information

During the 12-month period prior to the effective date of this Statement, we may have disclosed your personal information to certain categories of third parties, as described below.

We may have disclosed the following categories of personal information about you for a business purpose to the following categories of recipients:

Category of Personal Information	Categories of Recipients
Identifiers (name, postal address, Internet Protocol address, email address, driver's license number)	Business partners; IT and cloud service providers; maintenance and hosting providers; data analytics providers
Unique personal identifiers (device identifier; cookies, beacons, pixel tags, mobile ad identifiers, or other similar technology)	Business partners; IT and cloud service providers; maintenance and hosting providers
Telephone number	Business partners; IT and cloud service providers; maintenance and hosting providers
Insurance policy number	Business partners; IT and cloud service providers; maintenance and

	hosting providers
Commercial information (records of personal property, products or services	Business partners; IT and cloud service providers; maintenance and hosting providers
purchased, obtained, or considered, or other commercial information including product protection policy number and vehicle identification number)	

We disclosed Personal Information for the following business or commercial purposes:

- Performing services, including maintaining or servicing accounts, providing customer service, processing or fulfilling orders and transactions, verifying customer information, processing payments, or providing other services
- Undertaking activities to verify or maintain the quality or safety of a service, and to improve, upgrade, or enhance the service
- Advancing our commercial or economic interests, such as by inducing another person to buy, rent, lease, join, subscribe to, provide, or exchange products, goods, property, information, or services, or enabling or effecting, directly or indirectly, a commercial transaction

Sale or Sharing of Personal Information

We have not sold or shared Personal Information in the twelve (12) months preceding the Last Updated date of this Privacy Policy. We do not knowingly collect, sell, or share the Personal Information of consumers under 16 years of age. We do not collect or process sensitive personal information for the purpose of inferring characteristics about individuals.

Retention of Personal Information

We retain your Personal Information for as long as necessary to fulfill the purposes for which we collect it, such as to provide you with the service you have requested, and for the purpose of satisfying any legal, accounting, contractual, or reporting requirements that apply to us.

Your Rights

If you are a California resident, you have the following rights with respect to your Personal Information:

- (1) The right to know what Personal Information we have collected about you, including the categories of Personal Information, the categories of sources from which we collected Personal Information, the business or commercial purpose for collecting, selling or sharing Personal Information (if applicable), the categories of third parties to whom we disclose Personal Information (if applicable), and the specific pieces of Personal Information we collected about you;
- (2) The right to delete Personal Information that we collected from you, subject to certain exceptions;
- (3) The right to correct inaccurate Personal Information that we maintain about you;
- (4) If we sell or share Personal Information, the right to opt out of the sale or sharing;
- (5) If we use or disclose sensitive Personal Information for purposes other than those allowed by the CCPA and its regulations, the right to limit our use or disclosure; and
- (6) The right not to receive discriminatory treatment by us for the exercise of privacy rights the CCPA confers.

How to Submit a Request to Know, Delete, and/or Correct

You may submit a request to know, delete, and/or correct by calling us at 1-866-422-7220 or through our interactive webform available [here](#).

If you submit a request to delete online, you may be asked to confirm separately that you want your Personal Information deleted.

If you are submitting a request on behalf of a California resident, please submit the request through one of the designated methods discussed above. After submitting the request, and if the request is not subject to an exemption or exception, we will require additional information to verify your authority to act on behalf of the California resident.

Our Process for Verifying a Request to Know, Delete, and/or Correct

We will comply with your request upon verification of your identity and, to the extent applicable, the identity of the California resident on whose behalf you are making such request.

We will verify your identity either to a “reasonable degree of certainty” or a “reasonably high degree of certainty” depending on the sensitivity of the Personal Information and the risk of harm to you by unauthorized disclosure, deletion, or correction as applicable.

For requests to access categories of Personal Information and for requests to delete or correct Personal Information that is not sensitive and does not pose a risk of harm by unauthorized deletion or correction, we will verify your identity to a “reasonable degree of certainty” by verifying at least two data points that you previously provided to us and which we have determined to be reliable for the purpose of verifying identities.

For requests to access specific pieces of Personal Information or for requests to delete or correct Personal Information that is sensitive and poses a risk of harm by unauthorized deletion or correction, we will verify your identity to a “reasonably high degree of certainty” by verifying at least three pieces of Personal Information you previously provided to us and which we have determined to be reliable for the purpose of verifying identities. In addition, you must submit a signed declaration under penalty of perjury stating that you are the individual whose Personal Information is being requested.

Shine the Light Law

We do not disclose personal information obtained through our Website or Services to third parties for their direct marketing purposes. Accordingly, we have no obligations under California Civil Code § 1798.83.

CHANGES TO OUR PRIVACY POLICY

As permitted by law, we may change this Privacy Policy by posting a revised version of the policy to our website. We encourage you to periodically review the Privacy Policy posted on the website for information about our privacy practices.

HOW TO CONTACT US

If you have any questions, concerns or comments about this Privacy Policy,

our privacy practices, or if you would like us to update information or preferences you provided to us, please contact us at **1-800-228-8559**.

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