

# Vehicle Service Agreement

## PLATINUM

Exclusive Protection for Battery Electric Vehicles (BEV)

### Drive with Confidence Knowing you are Protected

Our Vehicle Service Agreement (VSA) for a battery electric vehicle (BEV) plans help protect you from unexpected repair costs due to mechanical breakdown after your vehicle's warranty expires.<sup>1</sup> Our options provide you with the right level of protection based on the mileage you drive and how long you plan to keep your vehicle.

#### YOUR BENEFITS



**MECHANICAL BREAKDOWN PROTECTION**



**24/7 ROADSIDE ASSISTANCE<sup>2</sup>**



**DEDUCTIBLE OPTIONS<sup>3</sup>**



**SUBSTITUTE TRANSPORTATION**



**TRAVEL PROTECTION**



**QUALITY REPLACEMENT PARTS**

#### WAYSHIELD VSA WILL HELP

- ▶ Secure future repair costs at today's prices
- ▶ Protect against rising costs of labor and covered parts
- ▶ Ensure your repairs are handled by a professionally-trained service technician
- ▶ Transfer your agreement to a private party—one time at no additional cost—potentially increasing the resale value

Learn more online at [WAYSHIELDPROTECT.COM](https://www.wayshieldprotect.com)

▶ **Keep your vehicle protected using plans designed with you in mind.**



# Vehicle Service Agreement

PLATINUM BEV



## ▶ YOUR TRUSTED ROADSIDE COMPANION

Drive confidently with 24/7 Roadside Assistance. If the unexpected happens to occur, our VSA will help get you back up and running with:

- Towing to the nearest authorized dealer
- Battery jump starts, flat tire and Lockout Protection
- Mobile Electric Vehicle Charging (where available)
- Coverage anywhere in the continental U.S. and Canada

## ▶ TRAVEL PROTECTION

If you're unable to drive your vehicle due to the mechanical breakdown of a covered component, substitute transportation and travel protection benefits will provide reimbursements of:

- Up to \$50 per day for car rental or other substitute transportation.<sup>4</sup> Maximum of five (5) days per occurrence.
- Up to \$100 per day for lodging and meals if you're more than 150 miles from home.<sup>4</sup> Maximum of five (5) days over the life of your agreement.

## ▶ ELIGIBILITY

**NEW** vehicles must be less than three (3) years old (from date vehicle was first put into service) and up to 36,000 total vehicle miles.

**USED** vehicle model year current plus nine (9) prior model years and up to 70,000 total vehicle miles. Used vehicle plans are available through your dealer only at the time of used vehicle purchase or lease.

▶ **Ask your dealer about the advantages of a Vehicle Service Agreement.**

Visit us online at [WAYSHIELDPROTECT.COM](https://wayshieldprotect.com)

or scan the QR code below for a full list of covered components.



The purchase of a Voluntary Protection Product is optional, cancelable (subject to specific agreement terms), and not required to obtain credit.

1. Time and mileage coverage periods for new vehicle plans are measured from the date vehicle was first put into service as a new vehicle and zero miles. Time and mileage coverage periods for used vehicle plans are measured from the agreement application date, and mileage. Coverage expires upon reaching the maximum time or mileage of the coverage period selected, whichever occurs first. Deductible applies to each eligible repair visit. See your agreement for complete terms, conditions, and restrictions.
2. Emergency fuel delivery includes up to three (3) gallons of gasoline twice per calendar month at no charge. Excludes fuel cell and electric vehicles, which may be towed to the nearest authorized servicing dealer or authorized fueling station; fuel delivery will not apply. Roadside Assistance services provided by and through AAA with coverage available anywhere in the continental U.S. and Canada. In California, Roadside Assistance is provided if vehicle is inoperable due to mechanical failure of a covered component.
3. Deductible applies to each eligible repair visit. See your dealer for plan details.
4. Due to a covered mechanical failure. Valid receipts are required for all reimbursements.

This brochure is intended as a sample of Vehicle Service Agreement (Agreement) coverage. Coverage is subject to exclusions and limitations set forth in the Vehicle Service Agreement. The actual coverage, exclusions, and limitations of the agreements may vary both from state to state and according to the program features chosen. In certain states, Toyota Motor Services Company administers Vehicle Service Agreements.

**In Florida, the administrator is Toyota Motor Insurance Company, P.O. BOX 661012, Dallas, TX, 75265  
Florida License #02871**

©2026 Toyota Motor Insurance Services, Inc. All rights reserved. Wayshield™ is a trademark used by Toyota Motor Insurance Services, Inc. (TMIS) and its subsidiaries. Voluntary Protection Products are administered by TMIS or a third party contracted by TMIS.